



# INSTITUTION'S COMMITMENT TO COMMUNITY REINVESTMENT COMPLAINT FORM

Tracking
Office Use

> **Your Name:**

Your Name: \_\_\_\_\_  
 Name of Business (if applicable): \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City, County, State, Zip: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

> **Financial Institution:**

Financial Institution Name: \_\_\_\_\_  
 Street Address: \_\_\_\_\_  
 City, County, State, Zip: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

> **Does this financial institution have a state deposit?** YES NO

Financial institutions with state deposits are listed at [www.treasurer.il.gov](http://www.treasurer.il.gov) under the Finances-Time Deposit menu item.

> **Do you believe the financial institution making an effort to provide community development investment that promotes and increase homeownership and foreclosure prevention to benefit low- to moderate-income or rural communities?** YES NO N/A

> **Do you believe the financial institution making an effort to provide banking and savings products to customers in low- to moderate-income and rural communities?** YES NO N/A

> **Do you believe the financial institution making an effort to market small business loans to minority-owned, female-owned or rural businesses within its community?** YES NO N/A

> **Describe your interaction with the financial institution which leads you to believe it is not fulfilling its community reinvestment commitment. This should be the basis of your complaint. Use a separate sheet of paper if necessary.**

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> **Suggest a solution to this problem. Use a separate sheet of paper if necessary.**

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Please forward this complaint to the Community Reinvestment Act monitor in the Treasurer's Banking Division, Office 219 Statehouse, Springfield, IL, 62702.

*The Treasurer's Office will look into these allegations and may contact you for further information. An allegation will not automatically result in a suspension of a deposit but may result in other remedial action.*